

Sir or Madam,

Please accept my opinion that as a satisfied customer of Canada Postal Service and all it's system and workers I feel that if anything you need to be looking at how to make what we have work better. There must be many solutions that have not been tried as yet providing good leadership from management and seeking absolute co-operation from all workers.

We have a good system in place. How can we make it work better to serve Canadians in a changing world with all our knowledge of good training and modern technology!

We can do it and now is the time to start! Thank you for listening!

Yours Sincerely,

Robert W. Smith
B.C.